



Chester, Bernard ***DB2 Content Manager in Action*** 2p. DB2 Magazine 12/01/2003

<http://www.db2mag.com/story/showArticle.jhtml?articleID=15300096>

Selected points in the article: The Spherion Corporation ... and knew that it needed a hole knowledge infrastructure. Their Technology Services Group focused on four areas:

- User management
- Information asset management
- Collaboration.
- Portal access.

BUILDING THE SOLUTION: The initial project team involved eight developers plus a project manager. To permit client and server independence, development was done primarily in Java, with Web browsers providing access. The user interface was constructed as a WebSphere portal that used IBM Secureway

The team spent considerable time developing proper taxonomies for each business area...The team decided to divide the knowledge into multiple libraries, each devoted to a specific business area, and each with its own taxonomy.

EIP's federated search allows searches to span libraries.

THE RESULTS: The information portal is now deployed to TSG's 2,500 staff members. More than 10 file rooms have been eliminated or consolidated, and more than 30 network domains have been combined into one. Virtually all the critical sales, marketing, and delivery documents have been added, and employees are actively sharing information. Two librarians manage all contributions from the division.

Edwards, John. ***Creative Management; Intellectual property asset management tools help businesses get a handle on mind-based products.*** 3p. CIO 06/01/2003

http://www.cio.com/archive/060103/et_article.html

At Simon & Schuster Teams Digital Asset Management software, developed by Artesia Technologies replaced a home-grown archival system. "The publisher's new provides a centralized way to organize, manage and distribute book content, cover art, marketing materials and other collateral resources. "The software also lets companies extend branding, promotion and co-marketing by automating the sharing, licensing and distribution of digital assets and promotional materials."

Frey, Susan Mary. ***Sharing Knowledge and Expertise across Departments: Creating a Database to Address KM Issues and Concerns.*** 14p. SLA 06/01/2003

<http://www.sla.org/Documents/conf/SharingKnowledge.doc>

Use of BiblioTech PRO and BibSpeed for collaboration, knowledge and reference management at DePuy, A Johnson & Johnson Company.

Products to Consider:

- SiteScape Forum and Zon - http://www.sitescape.com/site/content/products/forum_7-1/ss_forum.php
- <http://www.axtiveminds.com/>
- <http://www.silkroadtech.com>
- <http://www.kamoon.com>
- <http://www.entopia.com>
- <http://www.borland.com/starteam/>
- <http://www.vignette.com/contentmanagement/0,2097,1-1-1928-4149-1966-4154,00.html>(formerly Intraspect)
- <http://www.documentum.com/eroom/>
- <http://www.microsoft.com/sharepoint/>
- <http://www.microsoft.com/exchange/default.mspx>
- <http://www.collabia.com/>