

Bibliography for Sensemaking and Organizational Complexities Boston KM Forum

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Cynefin Centre: Life after IBM, 2p. KMWorld 07/01/2005

<http://www.kmworld.com/Articles/ReadArticle.aspx?ArticleID=14542>

Describes work of Cynefin and their approaches to collaborative work among consultants, networking approaches and integration of management approaches for organizational improvement.

Kennedy, Mary Lee. *The .t., .i. and .e. in knowledge*. 3p. KMWorld 09/01/2004

http://www.kmworld.com/publications/magazine/index.cfm?action=readarticle&Article_ID=1868&Publication_ID=118

“Individuals, groups, organizations and nations compete based on what they know and what the outcomes are of their .knowing.. The challenge is in enabling, creating, sharing, leveraging and increasing the availability of knowledge....”

Patton, Susannah. *Who Knows Whom, And Who Knows What?* CIO Magazine

06/15/2005. <http://www.cio.com/archive/061505/km.html>

Employees’ personal connections can be as valuable as their individual knowledge base. Social network analysis, or SNA, helps maximize a company’s collective smarts.

Other provocative readings and Web sites:

Facilitated Hypertext for Collective Sensemaking: 15 Years on from gIBIS

<http://cognexus.org/Conklin-HT01.pdf>

Sense-Making Practices in Science: Case Study of an ESL Teacher

<http://www.exploratorium.edu/IFI/resources/workshops/sensemaking.html>

The Sensemaking Process and Leverage Points for Analyst Technology as Identified Through Cognitive Task Analysis

https://analysis.mitre.org/proceedings/Final_Papers_Files/206_Camera_Ready_Paper.pdf

<http://www.cynefin.net/>

<http://www.gurteen.com/gurteen/gurteen.nsf/id/cynefin-centre>