Topics of Interest to Boston KM Forum Community

So, my "topic" or "need help with" would be how to put into play a "little by little, starting small" model for KM. That is, I file 3-8 reports every year on our CCEA website -- the University has the "google" search for our page, so I don't have to do any indexing. If I was going to move from the previous model, to a newer manifestation, what would it look like and would the effort help anyone?

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...focusing on taxonomies at a very narrowly focused project level. I am interested in learning more about how taxonomies can be integrated into search to leverage discovery of information. In regard to what I would be willing to discuss in my new role…I could provide a presentation on how I am developing taxonomies (tools, methods, etc). It might however be more complimentary with other presentations…for example 3 or so companies sharing how they are developing taxonomies (to include challenges, lessons learned, etc)

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On one of my computers I have 16,000 folders & 142,000 files. What librarianship/organization skills could I bring to this mess to bring a smidge of order to this chaos?

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KM has broadened into a host of new areas: ECMS, CMS, Information Architecture, Records Management, eDiscovery, and so many more. There are plenty of topics that are strongly suited to a group like this. I make a lot of money from doing these areas for clients, therefore, they must be relevant because industry is buying these services...Your challenge is going to be making the topics relevant and focused on today and tomorrow.

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I still feel relatively new to the field of KM and text mining in general so there have been topics that have appeared which I never had thought about before. Also, I think my focus may be too narrow, text mining and NLP. But force me to make a list and I can think of the following:

1. What are important targets for competitive and business intelligence? What sources are searched? What questions are commonly asked?
2. How will electronic medical records be used in the future for clinical research?
3. How to tie patient health records to biomedical research in order to search for new disease treatments?
4. What are the challenges for patent searches?
5. For text mining, what are effective ways to report the data to end users?
6. What techniques are useful for clustering documents?

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It would seem natural for you or others who attended KM World/Taxonomy Boot Camp/Enterprise Search Summit to inform the rest of us of some of the highlights/trends, etc. Maybe you can pick out topics from the keynotes ahead of time, as written in the program

The following first Friday in December follows the Gilbane conference, so we could do something similar.

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The interconnectedness of systems as seen with metadata.

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KM software solutions

- Getting end users motivated to contribute to the KM system
- Branding the KM function within the enterprise
- How KM ties in with other enterprise functions, like CRM, and how you achieve synergy

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I am interested in the intersection of KM and Information Governance, KM and Innovation, and in general, the findability of information. Don't know if that helps, but that's all that comes to mind at the moment.

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I would find it compelling to engage in a "deep dive" series around modeling knowledge and knowledge management systems, the skills and practices required, their place in the IT system of the future, and the technologies required to support the field.

I sense that you may have, in a way, already covered this territory via various sessions, but indirectly. I view knowledge management (and, more specifically, knowledge engineering) as a distinct discipline, and that most have skipped the fundamentals. I think it therefore tends to look like an "add-on" or "nice to have" to some, rather than being at the core of what people do every day.

Do people realize that the transactional systems that run their bank accounts are a form of knowledge management? Do they understand what kinds of knowledge those databases represent? Is it possible to create databases that represent other kinds of knowledge? If so, what would they look like, and what technologies would they utilize? Most importantly, how would they dovetail with today's (conventional, mainstream, and not-very-interesting) transactional business systems?

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Data Analytics for decision making, risk management, compliance, performance improvement

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How could non library science people successfully tackle a project to improve web site search by customers?

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How to data profile our knowledge base, which is mainly a collection of 18,000 articles with bad tags, since a big customer compliant is no one can find what they're searching for. I would be interested in any direction you could provide and would be happy to join a group and discuss.

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I'm sort of on the semantic web side of things, or at least trying to be :) and this is where my interest lies.

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There are a bunch of compelling issues that center more on people than KM per se. I wonder about metrics and behaviors that drive knowledge sharing.

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How to manage KM in a world of non-linear processes and unstructured “social” information.